

## **Routine Annual Maintenance Services (Monthly Fee)**

1. Change all lamps at expiry of Manufactures Recommended Lamp life & Clean Lanterns / Base Compartments (Normally 24month cycle / includes LED Drivers
2. Inspection of all stock items for structural damage
3. Inspection of all stock Electrical Testing / Reporting (3 Year Cycle under BS7671:2010)
4. Repair or Replace all Faulty Items to Include:
  - Lamps
  - Capacitors
  - Chokes / Ballasts
  - Igniters
  - Fuses
  - Lamp Holders
  - Minor Wiring Faults (Excluding DNO Supplies)
  - Photocells
  - Remote Management NODES and Controllers

(\*All faults are to be attended within 5 Working Days and any additional works to be reported back to the client as soon as practically possible)

The above Scope covers all parts, Labour and Travel Cost to site and any Damage found to stock will be photographed and report returned via Email / Fax

### **Excluded from Annual Routine Maintenance Services (Monthly Fee) charged separately**

1. Shades / Lantern Bowls
2. Vandalism
3. Accident Damage / Impact Damage
4. Obsolescence
5. Age related deterioration
6. Columns (Including Doors)
7. Lantern Replacements
8. Removal of old Stock
9. Poles / Brackets furniture
10. Refitting Doors / Remedial works to bring the Columns up to IET REGS BS7671:2010
11. Smashed Lamps / Lanterns

(\*The Contractor shall try to Contact the Client form Site if any of the Above Items are Identified to avoid a second visit to site where additional Travel, Labour and Parts charges may apply). Any Damage found to stock will be photographed and report returned via Email / Fax From Our Mobile Laptop(s)

All Above Items are chargeable via Our Set Bill of Quantities and Quotes are available on request

## **D- Lights Reporting System**

D-Lights V9.0 has been developed as an advanced Street Lighting Fault Reporting system that is available 24 / 7 as an online Data base system to assist both the Contractor and Client to update results in real time – The Proven system was developed internally and is solely owned by PDW Contracting Service and this system is used widely by all existing clients to keep their customers / Public fully up to date with any Live Faults or pass history faults

For Further information, please visit <http://primeonemaintenanceltd.vpweb.co.uk/>

Further More PDW use Clearance Codes on D-Lights and these are explained below:

RLC	Random Lamp Change
BOW	Bowl Replaced (Chargeable)
ORD	Further Order / Client Instruction Required
FUS	Fuse Replaced in DNO Cut Out / Private Cut Out
IGR	Igniters Replaced
BAL	Ballast Replaced
PCE	Photocell Eye Changed
PCR	Photocell Relay Changed
RWR	Rewire Column from Cut out to Lantern (Chargeable)
ELE	Minor Electrical Repair
LNT	Lantern Replaced (Chargeable)
DOR	Door Replaced (Chargeable)
FDR	Re-fit Door Back onto Column / Loose
DDS	Determined Dead Service (R.E.C / D.N.O Supply Fault at Cut Out)
DDP	Determined Dead Service (Private Cable Network / Cable Fault)
NOT	Additional Notes See Fault Note Box

This Scope of works also includes the Deployment of RLM (Remote Lighting Management) to remotely control and observe and faults to be attended within 5 working days  
Client will have access to Web portal & login credentials to be provided once the system is installed and tested by the Contactor where alarm faults can be remotely monitored  
RLM Web Site <http://sl.prime1.co.uk>

I hope the above information is helpful, Should you required any further information or wish to discuss the enclosed information, please do not hesitate to contact me on 01795 342100 and I will be happy to assist you and your Team.

Kind Regards

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